

Virginia Board of Pharmacy

The Use of a Drop Box for the Collection of Prescriptions

A pharmacy may utilize a drop box for the collection of written prescriptions and refill requests. The drop box must be located in a visible area within the permitted facility and must be locked at all times with access to the items placed in the drop box restricted to pharmacists practicing at the pharmacy or an authorized pharmacy technician practicing at the pharmacy when a pharmacist is on duty. The drop box shall be constructed in a manner to prevent the theft or loss of a written prescription or confidential information and shall be bolted to the floor or a fixed structure. At no time shall a patient be allowed to leave containers to be refilled which contain drug.